



AF  
JW

## CERTIFICATE OF MAILING

I hereby certify that the below listed items are being deposited with the U.S. Postal Service as first class mail in an envelope addressed to:

**Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450**

on June 1, 2005

Anne Antonoff  
Anne Antonoff

In Re Application of:

**Hassell, *et al.***

Serial No.: **09/650,867**

Filed: **August 30, 2000**

Confirmation No.: **2151**

Group Art Unit: **2137**

Examiner: **Schubert, Kevin R.**

TKHR Docket No. **061607-1390**

For: **SYSTEM AND METHOD FOR A TROUBLESHOOTING  
PORTAL TO ALLOW TEMPORARY MANAGEMENT  
ACCESS TO A COMMUNICATION DEVICE**

The following is a list of documents enclosed:

Return Postcard  
Amendment Transmittal Letter  
Response to Final Office Action

Further, the Commissioner is authorized to charge Deposit Account No. 16-0255 for any additional fees required. The Commissioner is requested to credit any excess fee paid to Deposit Account No. 16-0255.

# AMENDMENT TRANSMITTAL LETTER (LARGE)

Applicant(s): Hassell, et al.

Docket No.

061607-1390

Serial No.  
09/650,867

Filing Date  
August 30, 2000

Examiner  
Schubert, Kevin R.

Confirmation No.  
2151

Group Art Unit  
2137

Invention: **System And Method For A Troubleshooting Portal To Allow Temporary Management Access To A Communication Device**

Commissioner for Patents  
Mail Stop AF  
P.O. Box 1450  
Alexandria VA 22313-1450

Transmitted herewith is a Response to First Office Action in the above-identified application.

The fee has been calculated and is transmitted as shown below

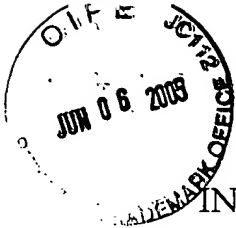
## CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	61 -	61 =	0	X \$50.00	\$0
INDEP. CLAIMS	4 -	4 =	0	X \$200.00	\$0
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$360.00
EXTENSION FEE	1 <sup>ST</sup> MONTH <input type="checkbox"/> \$120.00	2 <sup>ND</sup> MONTH <input type="checkbox"/> \$450.00	3 <sup>RD</sup> MONTH <input type="checkbox"/> \$1,020.00	4 <sup>TH</sup> MONTH <input type="checkbox"/> \$1,590.00	\$0
Other Fees:					\$0
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0

- ☒ No additional fee is required.
- ☐ Please charge Deposit Account No. \_\_\_\_\_ in the amount of \_\_\_\_\_
- ☐ A check in the amount of \_\_\_\_\_ to cover the filing fee is enclosed. A duplicate copy of this page is enclosed.
- ☐ A Credit Card Payment Form PTO-2038 is attached in the amount of \$ \_\_\_\_\_
- ☒ The Director is hereby authorized to charge any deficiencies of the above fees or credit any overpayment to Deposit Account No. 16-0255.

Karen G. Hazzah  
Karen G. Hazzah, Reg. No. 48,472

May 31, 2005  
Date



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:

**Hassell, *et al.***

Serial No.: **09/650,867**

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PORTAL TO ALLOW TEMPORARY MANAGEMENT  
ACCESS TO A COMMUNICATION DEVICE**

**RESPONSE TO FINAL OFFICE ACTION**

Mail Stop: AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Sir:

The outstanding final Office Action mailed April 5, 2005 (Paper No. 20050322) has been carefully considered. In response thereto, please consider the following remarks and amendments. Reconsideration and allowance of the application and presently pending claims are respectfully requested.

**AUTHORIZATION TO DEBIT ACCOUNT**

It is believed that no extensions of time or fees for net addition of claims are required, beyond those which may otherwise be provided for in documents accompanying this paper. However, in the event that additional extensions of time are necessary to allow consideration of this paper, such extensions are hereby petitioned under 37 C.F.R. § 1.136(a), and any fees required therefor (including fees for net addition of claims) are hereby authorized to be charged to deposit account no. 16-0255.